



SERVICE FEATURES

- **DESIGNED FOR BUSINESS**

Ideal solution for businesses demanding the highest levels of performance and reliability.

- **24/7/365 USA-BASED SUPPORT**

Friendly and professional support from our dedicated support team in Denver CO USA.

- **PROFESSIONAL INSTALLATION**

A trained Purecom professional will install your service. You don't worry about a thing.

- **SERVICE LEVEL GUARANTEES**

Purecom DSL services are backed by our industry-leading service level agreements.

BUSINESS-CLASS DSL SOLUTIONS THAT WORK FOR YOUR BUSINESS

Keep your business connected and your employees productive with Purecom ADSL or SDSL services, designed specifically with your business in mind. We provide the performance, reliability, features, and industry-leading service level agreements that fit your business needs today and tomorrow. Get everyone online and in touch with a high-speed dedicated ADSL or SDSL line.

With Purecom Business DSL your business gets fast Internet access for quick downloads of email and large files, along with the freedom to host your own web, email or other Internet servers if you like. What's more, Purecom Business DSL delivers up to 18 times the speed of many other DSL services on the market today. Enjoy the convenience of always-on business-class Internet access.



Business DSL Specifications

Purecom offers three types of DSL service. Asymmetric DSL, also known as ADSL, or simply DSL is a service where download and upload speeds are different. SDSL is a symmetric service, with equal download and upload speeds. ADSL2+ is a new ADSL standard offering significantly faster speeds over standard ADSL.

CONNECT YOUR OFFICE

Purecom Business DSL is designed specifically for small businesses, branch offices, and remote workers, with the option of using a wireless router that can support wireless computers in the office.

FIXED IP ADDRESS

Purecom includes a fixed IP address (a unique permanent address on the Internet) at no charge so you can host your own website, email or other servers and run a virtual private network (VPN), allowing you to extend your local area network. Additional IP addresses can be purchased as your business needs evolve.

GREEN BUSINESS

Purecom is dedicated to clean, energy efficient environmental practices. Leading the way with server consolidation and virtualization, electronic billing, and remote office technologies.

CONNECTION

ADSL / ADSL2+

Dedicated asymmetrical DSL (ADSL) connection to Purecom's nationwide network.

SDSL

Dedicated symmetrical SDSL connection to Purecom's nationwide network.

SPEED OPTIONS

ADSL speed options:

6.0 Mbps downstream / 768 Kbps upstream

3.0 Mbps downstream / 768 Kbps upstream

1.5 Mbps downstream / 384 Kbps upstream

ADSL2+ speed options:

15.0 Mbps downstream / 1.0 Mbps upstream

10.0 Mbps downstream / 1.0 Mbps upstream

8.0 Mbps downstream / 1.0 Mbps upstream

SDSL (symmetric) speed options:

1.5 Mbps

1.1 Mbps

768 Kbps

384 Kbps

192 Kbps

EMAIL & WEB HOSTING

Optional email with your own domain name (yourname@yourcompany.com) is available for an additional fee. Purecom can also host your company's website and domain (www.yourcompanyname.com) for an additional fee.

IP CONFIGURATION

1 external static IP address with NAT, providing 254 usable private IP addresses. With ADSL/ADSL2+ 5 static IP addresses are available for an additional fee. SDSL offers options of up to 256 static IP addresses for an additional fee.

EQUIPMENT

Choose from a business-class DSL router, bridge, or wireless router. Purecom-provided routers can connect up to four computers directly. Add your own Ethernet switch and connect even more stations. Equipment supports multiple computers using a single IP address (NAT), along with built-in firewall functionality. Purecom-supplied equipment comes with a one-year warranty.

SERVICE LEVEL AGREEMENT

Twelve-hour target time-to-repair service level agreement. All DSL services include installation, service availability, repair, service delay, and data delivery SLAs. Invoice service credits are available for missed SLA targets.

INSTALLATION

A trained Purecom professional will install your service.

SUPPORT

24/7/365 USA-based dedicated support. Business DSL includes a field repair team who will respond to outages after hours, on weekends, and on federal holidays.