

## SERVICE FEATURES

- **DESIGNED FOR BUSINESS**

Ideal solution for businesses demanding the highest levels of performance and reliability.

- **24/7/365 USA-BASED SUPPORT**

Friendly and professional support from our dedicated support team in Denver CO USA.

- **PROFESSIONAL INSTALLATION**

A trained Purecom professional will install your service. You don't worry about a thing.

- **SERVICE LEVEL GUARANTEES**

Purecom T1 services are backed by our industry-leading service level agreements.

## T1 INTERNET SOLUTIONS THAT WORK FOR YOUR BUSINESS

Purecom T1 and Bonded T1 Internet service is designed specifically for businesses with larger offices, branch offices, and business-critical applications such as e-commerce, online data storage, CRM applications, and corporate intranets and extranets. Purecom offers three symmetrical speed options, including a full 1.5 Mbps T1 connection and two fractional T1 speeds.

Need even more bandwidth? Purecom Bonded T1 delivers a full 3.0 Mbps of symmetrical speed. By combining two 1.5 Mbps T1 lines into one seamless 3.0 Mbps connection, Purecom gives you the speed you need without the wasted bandwidth and expense of moving to a DS3 connection. Keep your business connected and your employees productive with Purecom T1 services.



# T1 and Bonded T1 Specifications

Purecom T1 service is available three symmetrical speed options, including a full 1.5 Mbps T1 connection and two fractional T1 speeds. Bonded T1 delivers a full 3.0 Mbps of symmetrical speed by combining two 1.5 Mbps T1 lines into one seamless 3.0 Mbps connection.

## CONNECT YOUR OFFICE

Purecom T1 and Bonded T1 service is designed specifically for small businesses, branch offices, and remote workers, with the option of using a wireless router that can support wireless computers in the office.

## FIXED IP ADDRESS

Purecom includes a fixed IP address (a unique permanent address on the Internet) at no charge so you can host your own website, email or other servers and run a virtual private network (VPN), allowing you to extend your local area network. Additional IP addresses can be purchased as your business needs evolve.

## GREEN BUSINESS

Purecom is dedicated to clean, energy efficient environmental practices. Leading the way with server consolidation and virtualization, electronic billing, and remote office technologies.

### CONNECTION

#### T1

Dedicated T1 connection provisioned with an industry-standard DS1 loop.

#### Bonded T1

Dedicated Bonded T1 connection provisioned with two industry-standard DS1 loops.

### SPEED OPTIONS

#### T1 speed options:

1.5 Mbps  
768 Kbps  
384 Kbps

#### Bonded T1 speed options:

3.0 Mbps

### EMAIL & WEB HOSTING

Optional email with your own domain name (yourname@yourcompany.com) is available for an additional fee. Purecom can also host your company's website and domain (www.yourcompanyname.com) for an additional fee.

### IP CONFIGURATION

1 external static IP address with NAT, providing 254 usable private IP addresses. Options of up to 256 static IP addresses for an additional fee.

### EQUIPMENT

Purecom-supplied business-class T1 router with a one-year warranty. Or use your own equipment if it conforms to Purecom's equipment requirements.

### SERVICE LEVEL AGREEMENT

Twelve-hour target time-to-repair service level agreement. All T1 services include installation, service availability, repair, service delay, and data delivery SLAs. Invoice service credits are available for missed SLA targets.

### INSTALLATION

A trained Purecom professional will install your service.

### SUPPORT

24/7/365 USA-based dedicated support. Business DSL includes a field repair team who will respond to outages after hours, on weekends, and on federal holidays.